

**Title:** Update Report –South Devon and Torbay Clinical Commissioning Group (SDTCCG)  
**Wards Affected:** All  
**To:** Health and Wellbeing Board **On:** 5 June 2014  
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## 1. Care Quality Commission

The CCG was involved in the CQC's visit 19-23 May to review the quality of health services for children in care, and the effectiveness of safeguarding arrangements for all children. The review evaluated the experiences and outcomes for children, young people and their families who receive health services within the boundaries of Torbay. Verbal feedback will be shared at the HWBB meeting.

## 2. NEW Devon CCG Community Services

NEW Devon CCG has issued a strategic framework for community services, proposing:-

- Services for adults with complex needs (community and hospital) in West Devon will be transferred from South Devon and Torbay Health and Care Trust to Plymouth Community Healthcare in April 2016, with no competitive tender.
- Urgent care services will go out to tender
- Personalised and preventive services will go out to tender.

Comments on the proposals are welcome until July, and more information can be found at <http://www.newdevonccg.nhs.uk/involve/community-services/101039>

## 3. Musculoskeletal Service

The CCG's planned care team is currently reviewing the musculoskeletal pathway, alongside colleagues in primary care, physiotherapy, podiatry and consultant-led secondary care services. The key workstreams include:-

- Prevention, self-care and shared decision making
- Patient experience
- Service re-design
- Referral Management

## 4. Community Hub Developments

The 21 CCG led community engagement events throughout 2013/14 identified that people value joined-up care closer to home, continuity of care, and access to

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services through a single contact point. To help meet these needs, the CCG is working with provider organisations to develop community hubs to provide:-

- A central point for children and adults to access:-
  - Primary care
  - Social care
  - Mental health
  - The Integrated Care Organisation
  - The voluntary sector
  - The hospice
- A reduction in emergency admissions and long-term placements
- A reduction in inequalities
- An increase in people feeling supported to manage their conditions

The CCG plans to have 2 community hubs in place in 2014/15, currently planned in:-

- Torquay – for children and young people aged 0-25, their families and carers
- Newton Abbot – for frail older people, their families and carers

A further 3 community hubs (for the other localities) will be introduced in 2015/16.

## **5. Joined-Up / Pioneer**

We continue to attend and contribute to discussions on important functional parts of Pioneer, such as creating an integrated workforce, modelling costs, contract changes and how to ensure that the patient experience forms a key part of our measurements. There's great value in being able to share learning nationally, as well as in influencing change for the future.

Our national senior sponsor, Jon Rouse (Director General, Social Care, Local Government and Care Partnerships), visited our pioneer site at the end of April, and heard all about the two community hubs being created in year one as part of our Joined-Up plans. He complimented us on our progress but reiterated the need to be clear about setting measurements which will really demonstrate what we're trying to achieve through integrated services.

The first edition of JoinedUp News (including the video, which creatively expresses our plans) can be found <http://us3.campaign-archive1.com/?u=6bbe2062414e4e29e92c68c76&id=529c1d2eb0&e=0913199447>